

**Order Form
Rent of Forum Connect Family**

Customer Data

Contract No.	801991	Opid	
Customer Name	REGIONE SICILIANA - PRESID.	Telephone	026392574
Address	Rue Belliard 12 1040 Bruxelles	GSM	026392574
Billing Address	Rue Belliard 12 1040 Bruxelles	Admin. Contact	Mr Di Giovanna Leonardo
CDB Id	611783182	GSM	026392574
VAT N°	0858378833	Fax	
e-mail	leonardo.digiovanna@regione.sicilia.it		
A00 (Main)	1040 Bruxelles	GSM/Telephone	
Telephone	026392570	Technical Contact	Mr Di Giovanna Leonardo
e-mail			
Install Address	Rue Belliard 12 1040 Bruxelles	Site Name	



Handwritten signature

**Order Form
Rent of Forum Connect Family**

- 1. The solution will be used for professional purposes : Yes / ~~No~~
- 2. This order form has been signed ~~inside~~/outside a Proximus premise.
- 3. Desired installation date*

Rue Belliard 12, Bruxelles 1040 :

- 4. Contract term: the contract enters into effect on the day that this document is signed by both parties for a period of 5 years, starting from the activation of the communication solution. The contract may be tacitly renewed in accordance with the General Terms and Conditions.
- 5. By signing this document, the Customer confirms having cognizance of and agreeing to Proximus's General and Specific Terms and Conditions* for the products and services ordered.**
- 6. This document must be signed within 30 days of the date mentioned at the bottom of each page. At the end of this period, the document shall be considered null and void even if it is signed.
- 7. Protection of Personal data

The personal data provided by the Customer in this document will be incorporated into the files held by Proximus SA under public law, Bd. du Roi Albert II, 27, B-1030 Brussels. These data will be processed according to the Proximus privacy policy which is available on www.proximus.be/privacy. The data will be used to inform the Customer about Proximus products and services, unless the Customer indicates below he does not want so.

- The Customer does not want the personal data provided in this document to be used to keep him informed about Proximus products and services.
- 8. As long as electronic invoicing is not activated, invoices will be sent in paper format

Invoices related to the Service(s) covered by this Order From will be issued in electronic format. The Customer has the choice between:

PDF via e-mail – E-mail adress: ufficiodibruxelles@regionesiciliana.be ; dip.affari.extraregionali@regione.sicilia.it

Zoomit (invoice via your banking application):

Bank account number IBAN

BIC

XML/EDI via-Basware (Proximus will contact you for the activation) .

The Customer can find the general conditions for electronic invoicing in the general conditions MyProximus for Enterprises. The Customer acknowledges that he has read and accepts them by signing this Order Form.

Invoices related to the Service(s) covered by this Order Form will be issued in paper format.

Done in duplicate at PALEERMO on 07/05/2024 each party acknowledging receipt of one copy.

Customer name and signature or his/her representative****

Name and signature of Proximus Representative

M.de Margherita Rizza...

Dirigente Generale incaricato per l'Ufficio di Bruxelles



M. Braem Jonathan

Sales Representative Proximus

* Proximus shall make every effort to respect the desired installation date.
** The General Terms and Conditions are available on: Siehe Promo-Rahmenwww.Proximus.be/pabx
*** See "Promo" section"
**** For companies, the contract must be signed on behalf of the company by an authorized representative. The representative's job title must be mentioned.

Order Form Rent of Forum Connect Family



Proximus Partner Contact

Partner **Jonathan BRAEM**
 Contact **Braem Jonathan** Telephone **026756419**
 Address GSM **0495604672**
 Fax
 e-mail **j.braem@nestya.be**

Questions on your installation or your appointment? Contact our installation department on **0800 21455**
 Change requests or extensions ? Contact our commercial department on **0800 55500**
 Failure or programming change needed ? Contact our technical support on **0800 55500**

Configuration - A00 Rue Belliard 12, Bruxelles 1040 - With Forum Services and Full Installation

Stocknr	Description	Qty.	System	Purchase price	Price per month	T.A. per Month	Install. price
142925ATF	Forum Services Start	1	Rent 5 years		12,00		
143042ATF	Forum Connect Family	1	Rent 5 years				
90056000*	ForumC SMB Controller v2	1	Rent 5 years		16,83		
90051353*	ForumC Rack mount kit SMBC	1	Rent 5 years		0,90		
89210089	Royalty-free music	1	Rent 5 years				
90051844*	SW 4 lines, upto 10 users (5 IP incl)	1	Rent 5 years		11,66		
90051847*	SWA for Pack upto 10 users	1	Rent 5 years		4,49		
90051843*	ForumC Pack System modul 2DSPX	1	Rent 5 years				
654321ana	Existing number of analog phones (ON MAINSITE)	4	Rent 5 years				
90051591*	ForumC 1 User MiVoice Office 400	3	Rent 5 years		0,87		
90051395*	ForumC Std SWA MiVO 400 1 user	3	Rent 5 years		1,35		
90051380*	ForumC 1 Mitel SIP Terminal	3	Rent 5 years		3,57		
90055129*	ForumC 6920 Wifi IP Phone	6	Rent 5 years		35,64		
90055152*	ForumC 6940 Wifi IP Phone	2	Rent 5 years		25,66		
12345CABL E	Number of ForumC 69X0 Wifi IP Phone that will be connected by cable	8	Rent 5 years				
90051374*	ForumC Enterprise Voice Mail	1	Rent 5 years		6,58		
Basic excl. VAT (€)					119,55		0,00
Discount Services : 40%					-4,80		0,00
Total reduction excl. VAT (€)					-4,80		0,00
Total excl. VAT (€)					114,75		0,00

Accessories - A00 Rue Belliard 12, Bruxelles 1040

Stocknr	Description	Qty.	System	Purchase price	Price per month	T.A. per Month	Install. price
142937ATF	Forum Device Services	9	Rent 5 years		4,50		
90051351*	ForumC Main power cord	1	Purchase	6,00			
13210176	Gigaset AS695 Cordless Phone mono	1	Purchase	32,93			
90053759	Huawei GB-Switch 24 PoE V3	1	Rent 5 years		17,76		
Basic excl. VAT (€)					38,93	22,26	0,00
Discount Services : 40%					-1,80		0,00
Total reduction excl. VAT (€)					-1,80		0,00
Total excl. VAT (€)					38,93	20,46	0,00

Contract Nr : 801991
 Date : 15-04-2024
 BCI op id :

Initials customer :
 Profile : Indirect Sales
 Partner Id : 11278

Total - A00 Rue Belliard 12, Bruxelles 1040				
	Purchase price	Price per month	T.A. per Month	Install. price
Basic excl. VAT (€)	38,93	141,81		0,00
Total reduction excl. VAT (€)		-6,60		0,00
Total excl. VAT (€)	38,93	135,21		0,00
vat 21%(€)	8,18	28,39		0,00
Total incl. VAT (€)	47,11	163,60		0,00
Discount Services: 40%				



Technical Aspects

LAN-switch : Contact your firewall supplier for the implementation.



Additional equipment and labor

Any additional equipment and labor are never included in the prices mentioned earlier.

The customer will be charged the applicable rates for any additional equipment that is necessary to complete the installation (junction boxes, pipes, adapters, etc.).

The installation of this additional equipment as well as the installation of the cabling in the false ceilings and raised floors, and the identification of existing cabling, etc. will be charged at the rate of 17,24 € per 15 minutes.

Additional training

Additional training supplementary to the basic offer can be provided at the customer's request. This training will be charged at the rate of 17,24 € excl. VAT per quarter of an hour.

IMPORTANT - It is impossible for the emergency services 100, 101 and 112 to correctly locate the person who makes a distress call.

Dear customer,

Please note that if you have opted to use your solution for homeworking or teleworking from a remote site, you will be able to make calls from an address that does not correspond to that of the physical line which your system uses to access the telephony service. This type of configuration does require some thought on the measures to take in terms of security for your employees.

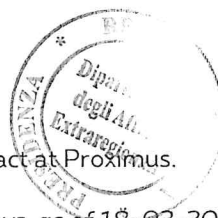
Indeed, if one of your employees were to use your installation to call 100, 101 or 112, and if, for whatever reason, he was unable to give the address where he was located, the emergency services would not be able to physically come to his aid. In fact, the address that would be automatically displayed on the screen of the emergency service concerned (the address where the ambulance, police or fire service would go) would be the address of your telephone exchange or of your company (the "installation" address known by your fixed operator).

For example: Your company is located in Brussels. One of your employees, who is teleworking at home in Namur, falls terribly ill. He only has time to dial the number of the 100 service before losing consciousness... His distress call will go through your telephone exchange in Brussels before being redirected to the 100 service, which will see the address of your company in Brussels appear on its screen. As a result, the help will be sent to the head office of your company.

There are technical solutions which can resolve this problem and we strongly advise you to contact your operator about this. If you wish, Proximus can help you find the most suitable solution.

You are required to clearly inform all your current and future employees about the technical and organizational implications of your choice of configuration.





Handwritten signature

Please send this document, duly completed and signed, to your contact at Proximus.

This Order Form must be returned to Proximus within 30 calendar days as of 18-03-2024 after this period these conditions are null and void.

Customer data

Customer details	Company name: REGIONE SICILIANA - PRESID. Customer ID: 611783182 Address (street + number): Rue Belliard 12 Postal code + municipality: 1040 - Bruxelles VAT number: BE0858378833 Register of legal entities: Legaly represented by: Leonardo Di Giovanna
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The personal data provided by the Customer in the Customer data section of this document will be incorporated into the files held by Proximus SA under public law, Bd. du Roi Albert II, 27, B-1030 Brussels. These data will be processed according to the Proximus privacy policy which is available on www.proximus.be/privacy. The data will be used to inform the Customer about Proximus products and services, unless the Customer indicates below he does not want so.

The Customer does not want the personal data provided in the Customer data section to be used to keep him informed about Proximus products and services.

Your Proximus Contact Person

Seller's contact details	Name: Jonathan BRAEM E-mail: j.braem@nestya.be
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Order summary

This document constitutes the Order form of the following services ordered by the Customer:

1. Professional Internet - FullFiber Extended

Unless otherwise mentioned in Contractual Service Description, if one of the several of these service(s) is terminated, this document continues to apply to other(s) service(s) mentioned in this document.

Service 1. Professional Internet - FullFiber Extended



Duration of the Agreement

Initial term: 1 Years

Upon expiration of the Initial term, the Agreement will be tacitly renewed for an indefinite period.

Requested installation date

Subjected to confirmation by Proximus

Pricing

Pricing

All prices are in Euro and are exclusive of VAT

Set up fee for installation of the physical access line : see annex

Recurring charges:	Unit Price	Quantity	Cost
FullFiber Extended	97,00 €	1	97,00 €
Premium SLA	10,00 €	1	10,00 €
IT Assistant	0,00 €	1	0,00 €
Fiber Up	0,00 €	1	0,00 €
Total *			107,00 €

* This price applies for term of discount validity

One-off charges:	Unit Price	Quantity	Cost
Standard Installation - FullFiber Extended	250,00 €	1	250,00 €
Discount Standard Installation - FullFiber Extended - 100%	-250,00 €		-250,00 €
Total			0,00 €

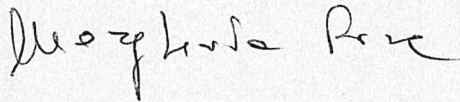
Acceptance by the Customer

By signing this Order form, the Customer acknowledges that he has been able to read the General Terms and Conditions for Professional Customers, the General terms and conditions for VoIP, the Glossary and the Contractual Service Descriptions applicable to the service mentioned in this document and that he accepts them. The Customer can find these documents on MyProximus and they are available on request. The General Terms and Conditions and the Glossary are also available on www.Proximus.be. For the services referred to in art.108 §1er/1 of the law of 13 June 2005 on electronic communications: by signing this order form, the Customer with less than 50 employees acknowledges having previously read the contractual summary. The contractual summaries: https://www.proximus.be/en/id_cl_info_sheets/

The Customer's order shall be deemed to have been accepted by Proximus only once Proximus has sent a confirmation to the Customer.

Date : 07/05/2024

Name and function of the signatory: Margherita Rizza, Dirigente Generale incaricato per l'ufficio di Bruxelles





DNS (Domain Name): one '.be' address for free (for more info and activation : https://www.proximus.be/en/id_cl_webhosting/companies-and-public-sector/it-services/cloud-solutions/webhosting.html)

Installation Address Rue Belliard,12. Brussels. 1040, Belgium

Technical Information

All technical information required for implementation shall be subject to a Data Capture Form which will be an annex to this document.

Telephony Directory Data

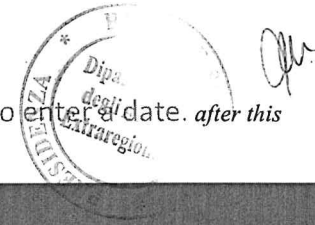
All numbers are to be kept private.

Particular terms and conditions

Remarks

Please send this document, duly completed and signed, to your contact at Proximus.

This Order Form must be returned to Proximus within 30 calendar days as of Click or tap to enter a date. after this period these conditions are null and void.



Customer data	
Customer details	Language: <input type="checkbox"/> NL <input type="checkbox"/> FR <input checked="" type="checkbox"/> EN <input type="checkbox"/> DE Contact person: Company name: REGIONE SICILIANA Address: VIALE R. SICILIANA 2226 Postal code + town: PALERMO VAT number: BE - 0858.378.833 Customer: <input type="checkbox"/> New <input checked="" type="checkbox"/> Existing - customer number: 611783182
Installation details	See Annex 3
Technical contact person	Last name: Di.Giovanna First name: Leonardo Tel: 026392574 Mobile: E-mail: leonardo.digiovanna@regione.sicilia.it
Administrative contact person	Last name: First name: Tel: Mobile: E-mail:

Protection of Personal data

The personal data of contact persons provided by the Customer in this document (= Administrative, Technical, and other contacts) will be incorporated into the files held by Proximus SA under public law, Bd. du Roi Albert II, 27, B-1030 Brussels.

These data will be processed according to the Proximus privacy policy which is available on www.proximus.be/privacy

The data will be used by Proximus and its partners to contact the Customer for customer administration, customer service and customer support purposes.

The data can also be used to inform the contact persons about Proximus products and services, unless they indicate they don't want to receive communications for these purposes via https://www.enterprises.proximus.be/preference_centre_en

To be completed by your Proximus contact person

Follow-up	BCI opportunity no.: Proximus ref.:
Sales channel	<input type="checkbox"/> AM/Solsa <input type="checkbox"/> TB <input type="checkbox"/> CC <input type="checkbox"/> Partner <input type="checkbox"/> Other
Seller's contact details	Name: Braem Jonathan Tel: Mobile: 0495604672 E-mail: j.braem@nestya.be

Agreement term

The initial agreement term is 24 months as from when the agreement enters into effect as specified in the Contractual Service Description.

Billing details

Billing details

- Billing details same as customer details
 Billing details different from customer details
 Contact person:
 Company name:
 Address:
 Postal code + town:
 Existing billing agreement: 1.....

Pricing conditions

Site	Infinity flavour	Price per month	Quantity	Installation cost	Price per month
Site 1	Europe 37	26,66€	4	10€ / channel	106,64€
TOTAL			4	10€	106,64€
Product	SLA Type	Price per month	Quantity	Installation cost	Price per month
Standard	<input type="checkbox"/> Telephony Guaranty Pro (5h repair)	€3.55	XXX	Free	€XXX
Excellence	<input type="checkbox"/> Standard SLA (15/7) Ext'd IW(5u Repair) (24/7, 1 Router, 1 Fiber)	€25.00	XXX	Free	€XXX
	<input type="checkbox"/> Standard+ (3u Repair) (24/7, 1 Router, 2 Fibers)	€65.08	XXX	Free	€XXX
	<input type="checkbox"/> SLA Gold (2u Repair) (24/7, 2 Routers, 2 Fibers)	€272,00	XXX	Free	€XXX
TOTAAL			XXX	€XXX	€XXX



BIZZ IP Box	Type	Price per month	Quantity	Installation cost	Price per month
BIZZ IP Box	<input type="checkbox"/> Bizz IP Box ISDNolP-2 (max. 8 ISDN-2)	€8.50	XXX	€52,07 per Bizz IP Box	€XXX
BIZZ IP Box	<input type="checkbox"/> Bizz IP Box other IP PBX (≤ 30 Channels)	€8,50	XXX	€52,07 per Bizz IP Box	€XXX
BIZZ IP Box	<input type="checkbox"/> Bizz IP Box SBC 60-120 ch (60-120 channels)	€22	XXX	€250 per Bizz IP Box	€XXX
BIZZ IP Box	<input type="checkbox"/> Bizz IP Box 1 ISDNolP-30 (30 channels)	€22	XXX	€250 per Bizz IP Box	€XXX
BIZZ IP Box	<input type="checkbox"/> Bizz IP Box 2 ISDNolP-30 (60 channels)	€22	XXX	€250 per Bizz IP Box	€XXX
TOTAL			XXX	€XXX	€XXX

Extra Voice QOS: Unit Price: €2 / Channel Total number of channels: Total cost.

Remarks (ID):

Fixed Numbers

Ordered Fixed Numbers

The ordered fixed Numbers are listed in Annex 2

Telephone directory listing

If you are using existing fixed telephone numbers, your current telephone directory listings will be preserved. Please call our Customer Service toll-free at 0800 98 033 if you wish to change your listings.

However, if you use only new fixed telephone numbers, only the new main telephone number will be listed in the universal telephone directory and the directory service (1405), as well as in other telephone directories and directory services.

Please indicate below if you wish to change these data:

Please include the following new number(s) in the telephone directories and directory services:

...../.....
/.....
/.....
/.....
/.....
/.....

All numbers are to be kept private.

My directory listings may not be sold to third parties (= Restricted).



Value added Services

- Permanent Calling & Connected Line Identification Restriction (CLIR-P/COLR-P)
- Calling Name Display
- Permanent Total Call Restriction
- Permanent International Call Restriction
- Permanent Outgoing Call Barring Gaming
- Permanent Non National Call Restriction
- Permanent Incoming Call Restriction
- Restriction 0906/0907 numbers
- Restriction Premium 090x (x= 0,1,2,3,4,9)
- Anonymous Call Rejection (ACR)

Please mention which Additional Service you order

The Additional Services are applicable to all Fixed Numbers under this Agreement.

Acceptance by the Customer

By signing this Order Form, the Customer acknowledges that he has been able to read and accepts the General Terms and Conditions for Professional Customers, general terms and conditions for the VoIP telephony service, the general terms and conditions for mobile communication services, the Glossary and the Contractual Service Descriptions applicable to the services described in this document. The documents are available on request and via My Proximus. The General Terms and Conditions and the Glossary are also available on www.proximus.be.

By signing this order form, the Customer with fewer than 50 employees who opts for a contract of more than 24 months acknowledges having been duly informed of his right to subscribe to a contract of a shorter duration and of the related commercial conditions and declares that he renounces it.

For the services referred to in art.108 §1er/1 of the law of 13 June 2005 on electronic communications: by signing this order form, the Customer with less than 50 employees acknowledges having previously read the contractual summary.

The contractual summaries: https://www.proximus.be/en/id_cl_info_sheets/

Read and approved,

Date and name of the signatory: 07/05/2024 Margherita Rizza, Dirigente Generale incaricato per l'ufficio di Bruxelles

Customer's signature

Margherita Rizza



Appendixes:

1. VMS – Voice Continuity
2. List of numbers covered by the Agreement
3. Technical information - Site's configuration
4. Price list for communications out of bundle

Appendix 1. VMS – Voice Continuity

VMS - Voice Continuity

Voice Managed Services (VMS)/Voice continuity enhance the Proximus fixed voice services with mobile App & web based management tools, enabling the Customer to: define alternate routing destinations (fixed destination, mobile destination)

Please check the box if you order this service

Voice Continuity

Only one selection is possible (in case of change on existing VC, the selection is the TO BE situation)
Each selection is the maximum number that can be forwarded when configured per installation.

- | | |
|--------------------------------------|-------------------------------------|
| <input type="checkbox"/> 1 number | <input type="checkbox"/> 2€/month |
| <input type="checkbox"/> 5 numbers | <input type="checkbox"/> 10€/month |
| <input type="checkbox"/> 10 numbers | <input type="checkbox"/> 14€/month |
| <input type="checkbox"/> 15 numbers | <input type="checkbox"/> 18€/month |
| <input type="checkbox"/> 30 numbers | <input type="checkbox"/> 33€/month |
| <input type="checkbox"/> 50 numbers | <input type="checkbox"/> 50€/month |
| <input type="checkbox"/> 100 numbers | <input type="checkbox"/> 80€/month |
| <input type="checkbox"/> 200 numbers | <input type="checkbox"/> 120€/month |

Re-routing cost (euro/call) : 0.0533 €

For calls sent to mobile phones and international networks, the charge for traditional voice traffic applies, in addition to the TRM charges.



Appendix 2. List of numbers covered by this Agreement

Numbering Plan (DDI)

New Migrate Existing Import (Letter of Authorisation)

Telephone numbers or ranges or line to be migrated

...../.....026392570-9...../...../.....

...../...../...../.....

...../...../...../.....

...../...../...../.....

List of telephone numbers or ranges to be cancelled

...../...../...../.....

...../...../...../.....

...../...../...../.....

...../...../...../.....

Additional phone numbers

Number of single numbers:

Number of Ranges of 10:

Number of Ranges of 100:

Number of Ranges of 1000:

EVN

Numbers and number of ranges	Price per month	Quantity	Total recurrent fee
VoIP Individual number (Business Trunking)	€ 0,95/Month		
VoIP Individual number (Enterprise Voice)	€ 1,49/Month		
VoIP Range of 10 numbers	€ 7,44/Month	1	7,44€
VoIP Range of 100 numbers	€ 32,00/Month		
VoIP Range of 1000 numbers	€ 128,00/Month		
EVN	€ 0.95/Month		
			7,44€



Appendix 3. Technical information - Site's configuration (one copy per site)

The Customer must fill in this appendix (one copy of this appendix for each Site on which the Fixed Voice Infinity Service is to be activated). If the Order Form simply concerns an upgrade of an existing Fixed Voice Infinity configuration, the additional capacity should be added to the existing situation.

Site information	<p>Contact person:</p> <p>Company name: REGIONE SICILIANA</p> <p>Address: Rue Belliard 12</p> <p>Postal code + town: 1040 Bruxelles</p> <p>Additional information:</p>
Fixed Voice Infinity	<p>Quantity</p> <p>Situation: <input type="checkbox"/> Migration <input checked="" type="checkbox"/> New <input type="checkbox"/> Change <input type="checkbox"/> Add </p>
Regarding the PBX	<p>Is there a PBX on the site concerned? <input checked="" type="checkbox"/> Y / <input type="checkbox"/> N (if "Y", fill in the information below)</p> <p><input checked="" type="checkbox"/> Mono site configuration <input type="checkbox"/> Multi-site configuration</p> <p>Situation regarding the PBX: <input type="checkbox"/> Existing <input checked="" type="checkbox"/> New <input type="checkbox"/> Migration/Change </p> <p>PBX supplier: <input checked="" type="checkbox"/> Proximus - Ref. of Proximus PBX: 801991..... <input type="checkbox"/> Other supplier: Brand and type of PABX : Forum Connect..... </p> <p>PBX MS Teams Calling Service: <input type="checkbox"/> Direct routing </p> <p>Bizz IP Box required (if the PBX is not from Proximus or if the PBX uses an ISDN-BA interface): <input type="checkbox"/> Bizz IP Box ISDNolP-2 (max. 8 ISDN-2) <input type="checkbox"/> Bizz IP Box other IPPBX (≤ 30 Channels) <input type="checkbox"/> Bizz IP Box SBC 60-120 ch (60-120 channels) <input type="checkbox"/> Bizz IP Box 1 ISDNolP-30 (30 Channels) <input type="checkbox"/> Bizz IP Box 2, 3, 4 ISDNolP-30 (60, 90, 120 Channels) </p>
Data Connection	<p>Standard or Converged voice & data? (if case of a converged voice & data fill in the information below)</p>



<input type="checkbox"/> Standard (Voice Only)	<input checked="" type="checkbox"/> Converged Internet	<input type="checkbox"/> Converged plore
<input type="checkbox"/> Excellence : Voice Only Dedicated Fiber	<input type="checkbox"/> Existing <input type="checkbox"/> New ¹ <input checked="" type="checkbox"/> Migration/Change	<input type="checkbox"/> Existing <input type="checkbox"/> New ¹ <input type="checkbox"/> Migration/Change
<input type="checkbox"/> Existing <input type="checkbox"/> New Site	Name: Internet connection no.: 102773509718 Type Internet connection: FullFiber Ext.	Type of Explore: Explore contract no.:
..... DSID Dedicated Fiber:	Type of connectivity: <input type="checkbox"/> xDSL / <input checked="" type="checkbox"/> Fiber	Explore DSID: WebOST n°:
RFD Ref. Nr. :		Type of connectivity: <input type="checkbox"/> xDSL / <input type="checkbox"/> Fiber
Explore Site DSID:		
WebOST Ref. Nr. :		

SLA				
<input type="checkbox"/> IP Telephony Guaranty Pro (5u Repair)	See CSD Internet		See CSD Explore	
<u>Op Enterprise Voice Excellence Fiber</u>				
<input type="checkbox"/> Standard SLA (15/7) Ext'd IW(5u Repair) (24/7, 1 Router, 1 Fiber)				
<input type="checkbox"/> Standard+ (3u Repair) (24/7, 1 Router, 2 Fibers)				
<input type="checkbox"/> SLA Gold (2u Repair) (24/7, 2 Routers, 2 Fibers)				
Technology underlying the service	<input type="checkbox"/> Bizz IPTelephony Mono (VoIP)	<input type="checkbox"/> Bizz IPTelephony Duo (VoIP)	<input type="checkbox"/> Business Trunking	<input checked="" type="checkbox"/> Enterprise Voice (VoIP) <input type="checkbox"/> Phone Line (PSTN)

¹ The order form specific to the Data Service must be completed separately.
² For an import, a duly completed letter of authorization (LOA) is required.



Appendix 4. Price list Out of Bundle Traffic Only

The prices in the table below are vat excluded and are quoted in euro. They are valid from the date of the conclusion of the agreement and are only applicable for traffic out of bundle traffic.

Infinity Europe: destinations included in ZONE 1.

Infinity World: destinations included in ZONE 1 and ZONE 2.

National calls	Price per min (euro/min)	Connection cost (euro/call)
To Fixed Lines	Free (*)	Free (*)
To Mobile numbers	Free	Free

International calls	Traffic type (Out of Bundle)	Price per min (euro/min)	Connection cost (euro/call)
ZONE 1	To Fixed Lines	Free (**)	Free (**)
	To Mobile numbers	Free (**)	Free (**)
ZONE 2	To Fixed Lines	€0,0550 (***)	€0,0200 (***)
	To Mobile numbers	€0,3000 (***)	€0,0550 (***)
ZONE 3	To Fixed Lines	€0,3500	€0,0200
	To Mobile numbers	€0,4500	€0,0550
ZONE 4	To Fixed Lines	€6,0000	€0,0200

Details of countries in zones

Zone 1: Austria, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, United Kingdom

Zone 2: Albania, Andorra, Australia, Bosnia, Brazil, Canada, Cape Verde, China, Dominican Republic, Egypt, Hawaii, Hong kong, India, Indonesia, Israel, Japan, Macedonia (FYROM), Malaysia, Mexico, Monaco, Montenegro, Morocco, New Zealand, Russia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Thailand, Turkey, Ukraine, United States of America



Zone 3: Afghanistan, Algeria, American Samoa, Angola, Anguilla, Antigua & Barbuda, Arabic Yemen Republic, Argentina, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cayman, Central African Republic, Chad, Chile, Christopher & Nevis, Colombia, Comoros, Congo, Congo Brazzaville, Congo Kinshasa (RDC), Cook, Costa Rica, Cuba, Diego Garcia, Djibouti, Dominica, East Timor, Ecuador, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Faeroe Islands, Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guam, Guantanamo, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Iran, Iraq, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Maldives, Mali, Mariannes (Saipan), Marshall, Mauritania, Mauritius, Micronesia, Moldova, Mongolia, Montserrat, Mozambique, Myanmar, Myanmar (Burma), Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, Nicaragua, Niger, Nigeria, Niue, Norfolk, North Korea, Oman, Uzbekistan, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Salomon, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Somalia, South Korea, South Sudan, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Grenades, St Vincent & Grenadine, Sudan, Suriname, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Zambia, Zimbabwe

Zone 4: Global Networks Antarctica and international network 1 (SAT), International - International Network, International Antarctica, International Australia Satellite, International Globalstar, International Inmarsat Snac B, International Inmarsat Snac M, International Inmarsat Snac Mini M, International Iridium Standard, International Russia Satellite, International Thuraya, Maritime Communication Partner

- Per-second charging, from the first second, applies to all calls after application of the minimum connection charge.
- (*) These rates do not apply to 070, 077 and 090 numbers, reverse charge calls and calls placed through an operator.
- (**) The rates behind apply for calls outside bundle of 5.000 calling minutes. To fixed lines, the price per minute is €0,0220 and the connection cost is €0,0200. To mobile numbers, the price per minute is €0,2000 and the connection cost is €0,0550.
- (***) Rates apply for customers with "Infinity Europe" and for calls outside bundle of 5.000 calling minutes with "Infinity World".
- The 5.000 calling minutes per voice channel for calls within the EU (from fixed to fixed and from fixed to mobile) are not covering international calls to San Marino (from fixed to fixed and from fixed to mobile).

Proximus draws the attention of the customer that the international zones defined in this document are not identical to the international zones applicable for the traffic from mobile to mobile or mobile to a fixed number.

All amounts in this order form are in EUR and excl. VAT.

